



MHSPHP

Military Health System Population Health Portal



The Military Health Service Population Health Portal (MHSPHP) 3G Training Summary

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MHSPHP

Military Health System Population Health Portal

Overview

- CarePoint 3G
 - How to get access
 - MHSPHP 3G
 - PHPM
 - PHDR

- CAC login...but first you must create accounts
- Go to Website:

<https://carepoint.afms.mil>

- ALWAYS use CHCS userid and password to create account
- If you don't have CHCS account, use MHSPHP userid
 - If you have neither, GET MHSPHP userid BEFORE requesting acct
- Click on Authentication



CarePoint Application Portal

Authentication Process

April 2013

CarePoint Support
AF/SG6, Spin Systems, Inc.
100 Carpenter Drive, Suite 100, Sterling, Virginia - 20164

Requesting Access on Legacy MHSPHP

- 1. Complete online registration and download electronic request <https://mhsphp.afms.mil>
- 2. Complete Request Form electronically
- 3. Send electronically signed form to service representative (link on website to email address)
- If you need patient data access you need to explain why

Request Access to CarePoint

In order to obtain access to CarePoint/MHSPHP, you must complete a Request Access Form. Please return the completed Request Access Form to your Service Representative and complete the account request form below.

[Download Form](#)

Service Representatives:

- [Army Representative](#)
- [Air Force Representative](#)
- [Navy Representative](#)
- [TMA Representative](#)
- [TRO North Representative](#)
- [TRO South Representative](#)
- [TRO West Representative](#)

Service:

Rank:

First Name:



MHSPHP

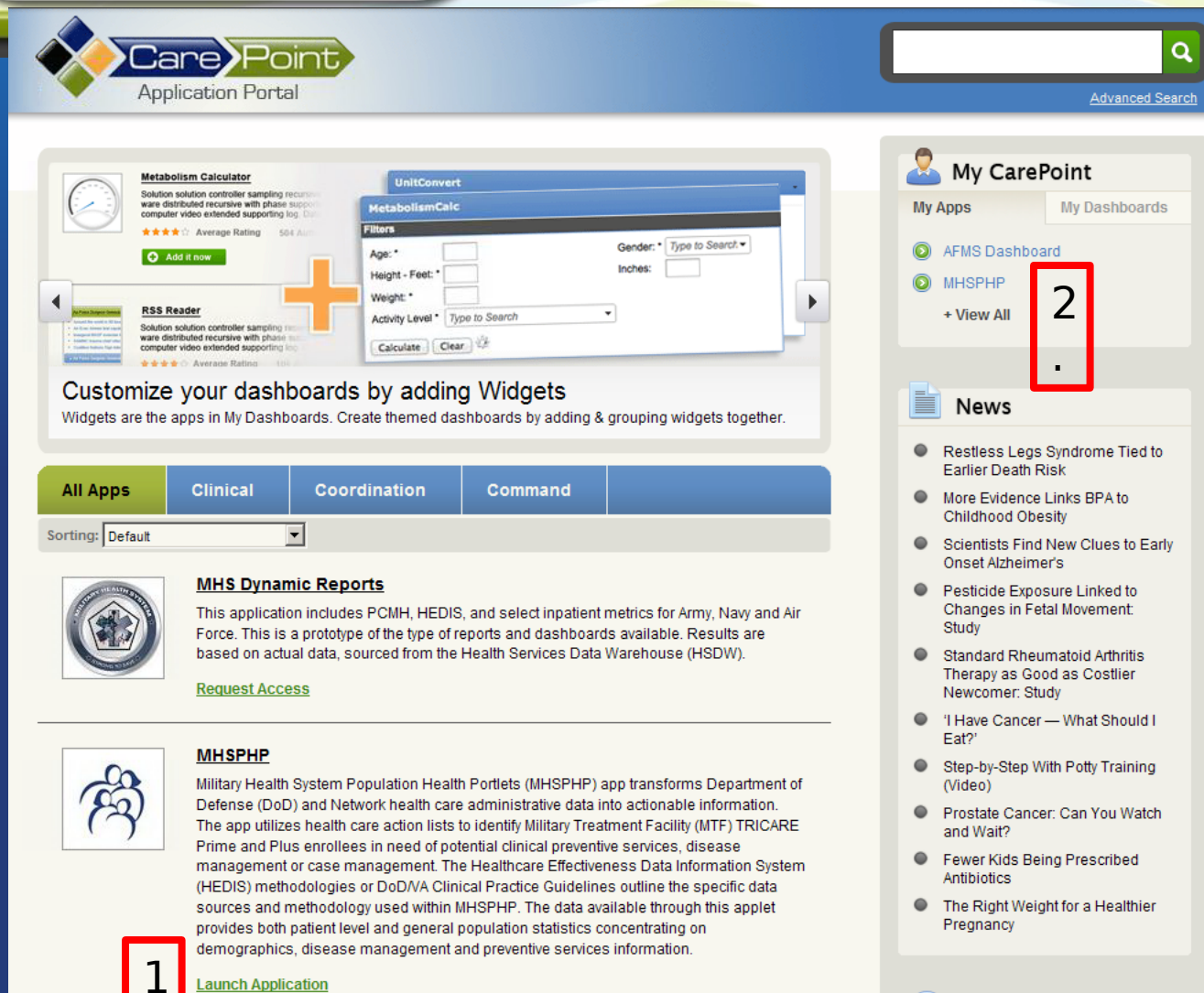
Military Health System Population Health Portal

No Required Training

- Anyone with CHCS account can create MHSPHP 3G patient level account
- If no CHCS account, must explain why need patient level access in registration “Purpose of Account” or “Job Description”
- Please ensure MTF policies support proper use of exclusions by all with patient level accounts

Purpose of Exclusions Refresher

- Exclusions are for identifying patients who do not need the same standard of proactive care as other patients on the list
- This is typically a clinical decision and should be entered by Nurses and Providers
- Never enter exclusions just because someone moved or because you cannot contact them
 - Exclusions stay with the pt when they move and pt may not receive appropriate care at next location
 - Exclusions remove the due and overdue status for that list—if patient has appointment you will not know they are overdue and need testing



The screenshot shows the CarePoint 3G Application Portal. At the top, there is a search bar and a navigation menu. Below the navigation menu, there are several widgets including a Metabolism Calculator, a UnitConvert tool, and an RSS Reader. A large orange plus sign is in the center, indicating the option to add more widgets. Below the widgets, there is a section titled "Customize your dashboards by adding Widgets" with a brief explanation. At the bottom, there are tabs for "All Apps", "Clinical", "Coordination", and "Command". Below these tabs, there is a "Sorting" dropdown menu. On the right side, there is a "My CarePoint" section with a "My Apps" tab and a "My Dashboards" tab. Under "My Apps", there are links for "AFMS Dashboard" and "MHSPHP", with a red box around the "2" next to "MHSPHP". Below "My Apps", there is a "News" section with a list of articles. At the bottom left, there is a red box around the number "1" next to the "Launch Application" link.

1 Launch Application

2

1. Click Launch Application


2. Once MHSPHP account created, short cut will be posted in "My Apps" 7




MHSPHP has 2 parts

[Overview] ▾ Patient Management Administration Methodology Documents

Overview > Home


 **ANNOUNCEMENTS**



The **Population Health Patient Management (PHPM)** MHSPHP application transforms Department of Defense (DOD) and purchased care administrative data into actionable information. TRICARE Prime/Plus enrollees in need of potential clinical preventive services, disease management or case management are identified on health care action lists. Using the PHPM application, all MTF and MCSC health care teams can proactively manage the health status of their patients over the web.

PHPM Help Documents

- Online help
- User's Guide
- Contact Information



The **Population Health Dynamic Reports (PHDR)** allow a user to drill-through and customize measure-specific reports. Methodologies are based on Healthcare Effectiveness Data Information Set (HEDIS) methodologies or on DoD/VA Clinical Practice Guidelines. The National Committee for Quality Assurance (NCQA) developed and maintains HEDIS.

The dynamic reports are divided by calendar year.
Click the links below to open the individual annual reports.

[2013](#) [2012](#) [2011](#) [2010](#)

PHDR Help Documents

- Online Help
- User's Guide
- Contact Information

- PHPM: Population Health Patient Management
- PHDR: Population Health Dynamic Reports



Understanding data: sources

- MHSPHP data comes from multiple sources to include (see methodology documents for details):
 - DEERS for who is enrolled
 - CHCS PCMBN file (PCM By Name): to whom each pt is enrolled and which provider group . The data in this file is managed by the local MTF
 - CHCS encounter data
 - CHCS Lab data
 - Direct care inpatient coded records
 - Purchased care claims for inpt and outpt care
 - All meds dispensed in direct care or purchased care
 - Limited AHLTA data: vitals, TSWF AIM data



Understanding data timeliness

- Metrics are run monthly
- Patient lists other than appointments are updated monthly
- Most data sources are received monthly
- Data takes ~ 6 wks to process: anticipate update release between 15-20 of each month
- Nightly test data received from CHCS:
 - Certified final results for Paps, mammos, colorectal screens, Hgb A1Cs, cholesterol
 - These tests should be on list within 3 days of completion
- TSWF MHSPHP AIM form data typically updates 2-3 wks after entry
- Appointment list updated every 10-15 minutes: click refresh to receive updates

Understand data: differences between lists and metrics*

Patient lists

- Purpose: standardize proactive care for pts with similar conditions/care needs
- Needs to just be enrolled “current as of” month
- TRICARE Prime and Plus

- **See methodology documents for other lists specific differences and details.*
Age criteria may not match

Patient metrics

- Purpose: measure specific processes associated with providing care for these groups of pts
- Each metric has continuous enrollment criteria
- Only Prime, but can choose to view Plus separately
- Strict age criteria



MHSPHP
Military Health System Population Health Portal

Population Health Patient Management



- PHPM contains lists of patients with conditions or care needs in common
- Purpose of patient lists is not to fix metrics
- Purpose of pt lists is to standardize proactive care for these populations of patients
- Purpose of metrics is to measure processes associated with these conditions



MHSPHP

Military Health System Population Health Portal

CarePoint

Overview

[Patient Management] ▼

Administration

Methodology Documents

Patient Mar

ACTION LISTS ▶

PREVALENCE REPORTS ▶

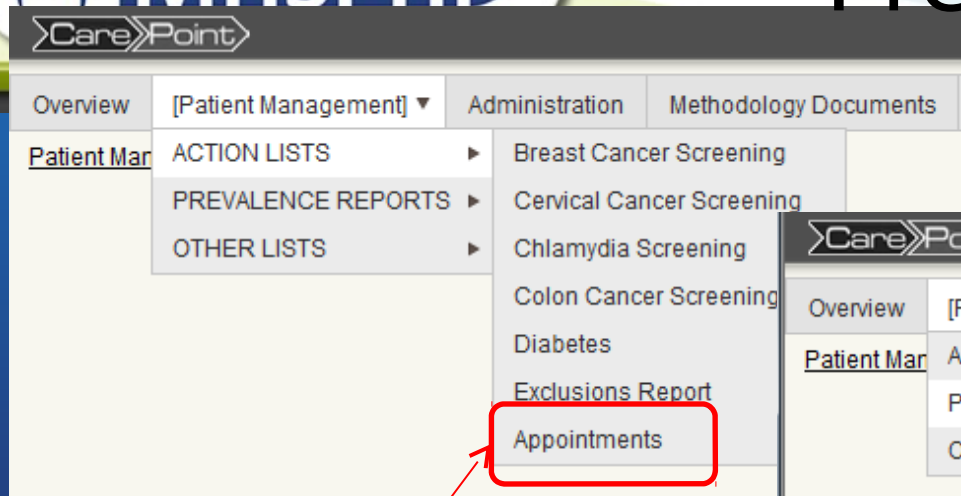
OTHER LISTS ▶

Move mouse over the Patient Management tab— (DON'T CLICK) until menu displays

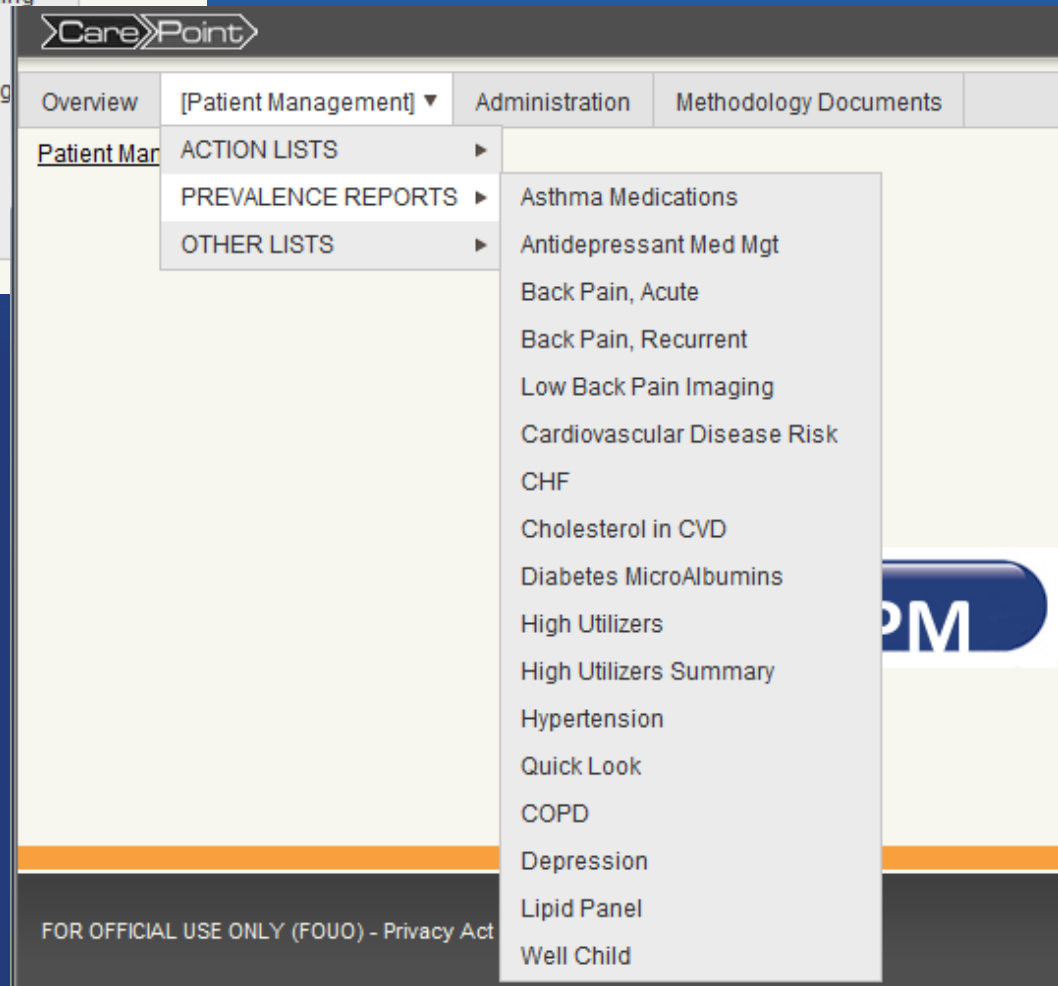
Once menu displays, move mouse over Action lists to display Action lists



Action list and Prevalence Reports menu

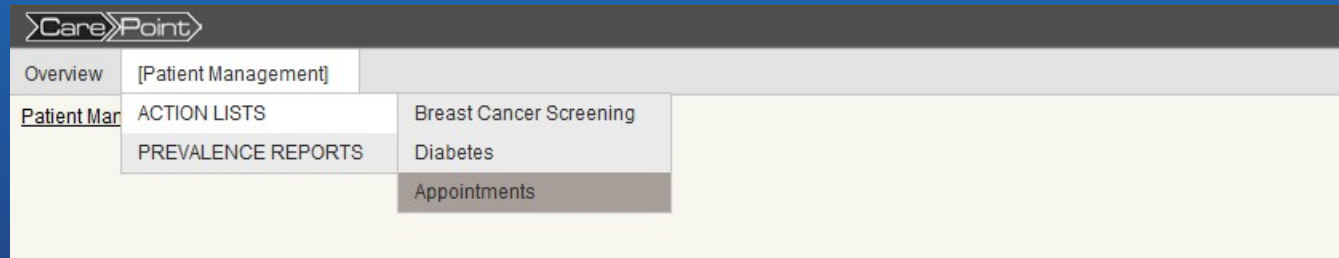


**This is the Huddle
Tool**





- Two types of Patient Lists
 - MHSPHP Action Lists-associated with metrics where patients need something repeatedly over the years so patients can be identified as due, overdue or current
 - Appointments, Diabetes, Breast Cancer
 - MHSPHP Prevalence Reports- may or may not be associated with metrics, but reports identify patients with specific conditions associated with various care needs (not identified as due/overdue/current)
 - Quicklook, Cholesterol Management for pts with Cardiovascular conditions
- All legacy MHSPHP lists will transition to 3G



- Tips:
 - Don't click on Patient Management, just move mouse over Patient Management and wait for menu to expand
 - If you click on patient management you return to this logo page
 - Mouse over Action List or Prevalence Reports to display list titles
 - Once lists display, Click on the patient list you want to open

Familiarize with Appt List Column Headers

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	Appt Date ▲	Appt Time	Appt Type	Appt Provider	Provider Group	Reason for Appt
				<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
					2/11/2013	08:20	WELL	LEWIS,LARRY	GYN	annual exam
					2/11/2013	10:59	T-CON	LEWIS,LARRY	GYN	
					2/11/2013	12:00	ACUT	BROCK,STEVE	PEDIATRICS RESOURCE SHARING	COUGH/WHEEZE

Canceled	PCM Name	Note Details	ACG RUB	ACG IBI	ACG Date	DOB	Age	Age In Months	BenCat
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
			No Data	No Data		4/4/1943	69	838	
			No Data	No Data		2/7/1971	42	504	
			No Data	No Data		7/14/2002	10	127	ADFMLY

Overdue	Due	DMIS	EDIPN
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Mammo		0073	
		0073	
		0073	

*Demo patient data—not real patients

PCM Continuity

Data Avail	PCM Continuity	Overdue Due	Notes

Provider is outside the PCM Group.

Green = appt is with their PCM

Change page: 2 | Page size: 100

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	App
				HARDY,FOREST	2/11
				SOEMISCH,ANN	2/11
				WADDELL,JONATHON I	2/11
				KLEMM,ELIZABETH	2/11
				DOUSSAN,CHRIS	2/11
					2/11
					2/11
				JACKSON,ANN	2/11

PCM Group is same as patient's but appt not with patient's PCM.

*Demo patient data—not real patients

HEDIS Overdue/Due

		WILLIAMS,JAMES	2/11/2013	08:50	ACUT	UMAKANTHA,HAROLD	FAM MED BLUE	sinus/headaches/stuffy nose
		CASTOR,JENNIFER	2/11/2013	11:30	EST	RIGGS,GLEN	INT MED RED TEAM	
		HICKS,BRIAN	2/11/2013	12:41	T-CON	BORRA,JACK	INT MED BLUE	
		CUEVAS,DEMI	2/11/2013	15:40	ACUT	MILLER,GLEN	FAM MED RED	BAD COLD
		MYER,LANIE	2/11/2013	10:35	ACUT	EASLEY,MARK	FAM MED BLUE	new pt, needs rheum consult (has
		GROSS,REED	2/11/2013	13:20	ACUT	EASLEY,MARK	FAM MED BLUE	sinus infection
		HANSEN,PAMALA	2/11/2013	15:00	ROUT	PLOTKIN,GLEN	INT MED RED TEAM	
		LONG,BRIGITTE	2/11/2013	08:23	ACUT	BLAIR,JACK	FAM MED BLUE	DEPO
		MILLS TRICE,JANE	2/11/2013	13:00	EST	OTT,STEVE	FAM MED WHITE	MRI TEST RESULTS
		STEWART,SALMA	2/11/2013	13:00	WELL	JONES,LARRY	FAM MED RED RSA	wellness exam
		WILKINSON,ELIZABETH	2/11/2013	09:25	RNDS*	WHITE,ELLIOT	IBWA CLINIC 0073	
		LEWIS,BRIGITTE	2/11/2013	08:30	EST	ADAMS,SCOTT	OB CLINIC	EDD 28MARCH05
		JOHNSON,DORIS	2/11/2013	15:00	ROUT	LUTSI,LARRY	INT MED RED TEAM	cramping, discharge
		AVERETT,JANE	2/11/2013	13:20	ACUT	UMAKANTHA,HAROLD	FAM MED BLUE	athritis
		HANSELMAN,ALICIA	2/11/2013	10:40	WELL	BAYKAN,MO	GYN	annual pap * mammogram
		CRUZ,BRIGITTE	2/11/2013	08:30	T-CON	CULPEPPER,SCOTT	FAM MED BLUE RSA	
		HEATHERLY,DORIS	2/11/2013	15:20	EST			
		DANKAS,SCARLET	2/11/2013	08:05	EST			

Overdue: Pap, A1C, LDL, Colono

Just mouse over the clock icon to see which service for which the patient is due or overdue
*Demo patient data—not real patients

		HICKS,BRIAN
		CUEVAS,DEMI
		COHEN,LANIE
		HOOPLE,LANIE
		MYER,LANIE
		GROSS,REED

Overdue: Colono
Due: Pap

No MHSPHP data icon

Facility: 0073 - KEESLER AFB - 81st MED GRP-KEESLER

Scheduled Appts: Today's appointments | Start Date: 3/13/2013 | End Date: 3/13/2013 | Apply

Change page: 1 | Displaying page 1 of 1, items 1 to 37 of 37

Change page: 1 | Page size: 100

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	Appt Date	Appt Time	Appt Type	Appt Provider	Provider Group	Reason for Appt	Canceled
				PETERSON, JIMMY	3/13/2013	06:29	EROOM	MITCHELL, JACK	EMERGENCY SERVICES		
				WILSON, JANE	3/13/2013	05:12	EROOM	MITCHELL, JACK	EMERGENCY SERVICES		
				ROBLES, BILL	3/13/2013	08:26	EROOM	MITCHELL, JACK	EMERGENCY SERVICES		
				DAWSON, JORDAN	3/13/2013	03:40	EROOM	THAXTON, ELLIOT	EMERGENCY SERVICES		
				BRAME, SALMA	3/13/2013	18:07	RNDS*	BARBIER, STEVE	IBWA CLINIC 0073		F
				FARRAGUT, REED	3/13/2013	09:05	EROOM	MITCHELL, JACK	EMERGENCY SERVICES		
				GREIWE, KEITH	3/13/2013	09:46	EROOM	MITCHELL, JACK	EMERGENCY SERVICES		
				HARDY, REX	3/13/2013	18:21	EROOM	BYRNES, SCOTT	EMERGENCY SERVICES		
				BROWN, LISA	3/13/2013	20:26	EROOM	WEILAND, LARRY	EMERGENCY SERVICES		
				JACKSON, LISA	3/13/2013	05:50	EROOM	MITCHELL, JACK	EMERGENCY SERVICES		
				WALLER, BILL	3/13/2013	04:27	EROOM	THAXTON, ELLIOT	EMERGENCY SERVICES		
				JONES, DEMI	3/13/2013	11:17	EROOM	MAGEE, MARK	EMERGENCY SERVICES		
				CLEAR, MATTHEW	3/13/2013	06:54	T-CON	RABENSTEIN, MARK	PEDS RED		
				SACCO, JANE	3/13/2013	18:10	EROOM	BYRNES, SCOTT	EMERGENCY SERVICES		

This icon means the patient was not in the most recent enrollment data for the MHSPHP. Most recent is 2 months ago (the “As Of date”).

*Demo patient data—not real patients



What can I do to the lists?

- Select date range
- Click any column header to sort by that column...click a second time to reverse sort
- Filter on column header by dropdown options
- Filter on multiple fields
- Select multiple DMISs if at parent-child DMIS site
- Export list to Excel

Set a Date Range using Appointment Display Filters

CarePoint My Apps Welcome, ROSE

Overview [Patient Management] ▼ Methodology Documents

[Patient Management](#) > [Appointments](#)

[Filters](#) [My Filters](#)

Available Data Sources: Choose a data source Available Fields: Choose a field

[Search](#) [Clear](#)

Facility: **0033 - USAF ACADEMY - 10th MED GROUP-USAFA ACADEMY CO**

Data current as of 6/18/2013 23:17:59

Scheduled Appts: **Today's appointments** | Start Date: 6/19/2013 | End Date: 6/19/2013 [Apply](#)

Change page: 1 2 3 4 5 6 7 | Page size: 10 of 622

Enrollment Status PCM Continuity Overdue Due

Today's appointments
This week's appointments
This month's appointments
Previous 2 weeks appointments

Appt Date ▲	Appt Time	Appt Type	Appt Provider

You can quickly select a date range of appts to view from the drop down options.

Or enter your own start and end date window. The available range is 2 weeks ago to 4 weeks from now. Click on the calendar icon for easy date choices.

Sort list by any Column

- Default has appts sorted by Appt Date
- Just click on a column header to sort by that column A-Z (to reverse order, click again when sort finished)
- Example below sorted by Appt Provider—triangle in the header

Appt Date	Appt Time	Appt Type	Appt Provider ▲	Provider Group	Reason for
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
4/25/2013	13:00	EST\$	ADAMSON,VAN W	CARDIOLOGY,WHASC	
4/25/2013	13:30	EST\$	ADAMSON,VAN W	CARDIOLOGY,WHASC	
4/25/2013	13:50	EST\$	ADAMSON,VAN W	CARDIOLOGY,WHASC	
4/25/2013	14:10	EST\$	ADAMSON,VAN W	CARDIOLOGY,WHASC	Non-cardiac
4/25/2013	14:30	EST\$	ADAMSON,VAN W	CARDIOLOGY,WHASC	
4/25/2013	15:30	EST	ALLEN,DANIEL G	OUTPT BEH HEALTH PS,WHASC	f/u per capt
4/25/2013	14:00	WELL	ANCHAN,JOSHUA C	LACKLAND_PED_TEAM H	4MO WB/W
4/25/2013	15:00	EST	ANCHAN,JOSHUA C	LACKLAND_PED_TEAM H	f/u per dr ar
4/25/2013	13:00	EST\$	ANDERSON,NATHAN S	CARDIOLOGY,WHASC	
4/25/2013	13:00	WELL	AREND,DARCIE L	GYNECOLOGY CLINIC,WHASC	ANNUAL PA

Filter a Column to Display Only a Single Data Element

MHSPHP Appointments
Facility: 0117 - JOINT (AF) SAN ANTONIO LAF-RAF-FSH - 59th MED WING-LACKLAND

Scheduled Appts: Today's appointments | Start Date: 4/15/2013 | End Date: 4/15/2013 | Apply

Change page: 1 | Displaying page 1 of 1, items 1 to 31 of 31
Change page: 1 | Page size: 50

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	Appt Date	Appt Time	Appt Type	Appt Provider	Provider Group	Reason for Appt
					4/15/2013	07:15	ROUT	CROCKETT, JASON		
					4/15/2013	07:30	ROUT	COONS, BRET	LACKLAND_FHC_TEAM P	ER F/U BLOOD IN THE
					4/15/2013	07:30	ACUT	COPELAND, EL	LACKLAND_FHC_TEAM P	LEFT KNEE PAIN I
					4/15/2013	07:50	ROUT	CRAWLEY, PET	LACKLAND_FHC_TEAM P	c/o head pain
					4/15/2013	08:00	ROUT	CRISP, HOWA	LACKLAND_FHC_TEAM D	medication refill
					4/15/2013	08:00	ACUT	CROSSON, JAS	LACKLAND_FHC_TEAM P	EVAL ALLERGIES ISSUE
					4/15/2013	08:30	ROUT	CROUCH, JAN	LACKLAND_FHC_TEAM P	C/O COUGH / SORE T
					4/15/2013	08:30	ROUT	CUDA, SUZAN	LACKLAND_FHC_TEAM P	EVAL LEG ISSUE
					4/15/2013	08:30	ROUT	CZEISZPERGE	LACKLAND_FHC_TEAM P	EVAL SORE THROAT/
					4/15/2013	09:00	ROUT	DAL, JOSEPH M	LACKLAND_FHC_TEAM P	EVAL SORES TO LEG /I
					4/15/2013	09:13	T-CON	DALOMBA, JO	LACKLAND_FHC_TEAM P	Medical advice
					4/15/2013	09:30	EST	DAMMEN, MA	LACKLAND_FHC_TEAM P	f/u per provider head

Click in this box to get provider list to set filter

You can filter on any column. Just click in the filter box and then you can choose a single item to display.

You may only filter a single column, and only one selection filter per column is possible. You may only select from available options.



MHSPHP

Military Health System Population Health Portal

Sorting and Filtering Tips

- ALWAYS set date range first, column filter second, sort last “Date->Filter->Sort”
- If you don’t, when you change the date range, you will lose your column filter and sort selections

Reset sort, date and Column selections


Patient Management > Appointments

Filters My Filters

Available Data Sources Choose a data source Available Fields Choose a field

Search Clear

Facility: 0117 - JOINT (AF) SAN ANTONIO LAF-RAF-FSH - 59th MED WING-LACKLAND

 | Scheduled Appts: Today's appointments | Start Date: 4/25/2013 | End Date: 4/25/2013 | Apply

Change page: 1 2 3 4 5 | Displaying page 1 of 5, items 1 to 100 of 440

Change page: 1 | Page size: 100

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	Appt Date	Appt Time	Appt Type	Appt Provider	Provider Group
					4/25/2013	06:30	SPEC\$	VEGA,DIEGO L	OPHTHAL PRK,WHASC
					4/25/2013	07:00	SPEC\$	VEGA,DIEGO L	OPHTHAL PRK,WHASC
					4/25/2013	07:00	SPEC\$	VEGA,DIEGO L	OPHTHAL PRK,WHASC
					4/25/2013	07:15	EST	WILLIAMS,MATTHEW T	CHIROPRACTIC CLINIC,\
					4/25/2013	07:15	WELL	BOYKO,LUBA N	LACKLAND_FHC_TEAM
					4/25/2013	07:15	SPEC	BOGE,JUSTIN B	PAIN MNGT CLINIC,WH
					4/25/2013	07:30	SPEC\$	VEGA,DIEGO L	OPHTHAL PRK,WHASC
					4/25/2013	07:30	EST	MCGILL,KENNETH W	LACKLAND_NCFC_FHC_
					4/25/2013	07:30	EST	ESQUIVEL CARLOS R	OTOLARYNGOLOGY WL

Restore System Default Settings Here

*Demo patient data—not real patients



MHSRP
Military Health System Population Health Portal

Appointment Action List Filters

CarePoint

Overview

[Patient Management] ▼

Methodology Documents

Patient Management > Appointments

Filters

My Filters

Available Data Sources

Available Fields

Choose a data source ▼

Choose a field ▼

Search

Clear

Facility: **0033 - USAF ACADEMY - 10th MED GROUP-USAFACADEMY CO**

Data current as of 6/12/2013 22:11:15



| Scheduled Appts: Today's appointments ▼

| Start Date: 6/13/2013



Change page: 1 2 3 4 5 6 7 | Displaying page 1 of 7, items 1 to 100 of 678

Change page: 1 | Page size: 100 ▼

Enrollment
Status

PCM
Continuity

Overdue
Due

Notes

Patient Name

Appt Date ▲

Appt



Using Filters

CarePoint My Apps Welcome, R

Overview [Patient Management] Methodology Documents

Patient Management > Appointments

Filters My Filters

Available Data Sources Available Fields

Choose a data source Choose a field

Search Clear

Facility: 0033 - USAF ACADEMY - 10th MED GROUP-USAFACADEMY CO

Data current as of 6/16/2013 21:04:13

| Scheduled Appts: Today's appointments | Start Date: 6/17/2013 End Date: 6/17/2013 Apply

Change page: 1 2 3 4 5 6 7 | Displaying page 1 of 7, items 1 to 100 of 691

Change page: 1 | Page size: 100

Enrollment Status	PCM Continuity	Overdue Due	Notes	Patient Name	Appt Date	Appt Time	Appt Type	Appt Provider	Provid

- Click in Available Data Sources Box

Creating filters

CarePoint

My Apps Welcome, R

Overview [Patient Management] ▼ Methodology Documents

Patient Management > Appointments

Filters My Filters

Available Data Sources dsAppointmentData (Primary) Available Fields Choose a field

AND/OR	(Selected Field	Operator	Value)	
	▼	dsAppointmentData.Appt Type	Not Equal ▼	T-CON	▼	Delete
AND ▼	▼	dsAppointmentData.Appt Type	Not Equal ▼	Rad*	▼	Delete
AND ▼	▼	dsAppointmentData.Appt Provider	Contains ▼	Baker	▼	Delete

Search Clear

Facility: 0033 - USAF ACADEMY - 10th MED GR Y CO

Data current as of 6/16/2013 21:04:13

| Scheduled Appts: Today's appointments

End Date: 6/17/2013 Apply

- Click search to run filter



CarePoint My Apps Welcome, R

Overview [Patient Management] Methodology Documents

Patient Management > Appointments

Filters **My Filters**

Available Data Sources: dsAppointmentData (Primary) Available Fields: Choose a field

AND/OR	(Selected Field	Operator	Value)	
		dsAppointmentData.Appt Type	Not Equal	T-CON		Delete
AND		dsAppointmentData.Appt Type	Not Equal	Rad*		Delete
AND		dsAppointmentData.Appt Provider	Starts With	Baker		Delete

Search Clear

Facility: 0033 - USAF ACADEMY - 10th MED GROUP-USAF ACADEMY CO

Data current as of 6/16/2013 22:56:12

| Scheduled Appts: Today's appointments | Start Date: 6/17/2013 | End Date: 6/17/2013 | Apply

- Click My Filters to save these search criteria for easy retrieval

Saving to My Filters

CarePoint My Apps Welcome, R

Overview [Patient Management] ▼ Methodology Documents

Patient Management > Appointments

Filters **My Filters**

Name:

Description:

Publish: ☒ Private Search? ☐ Set As Default?


Update **Create**



		Name	Description	Publish Options	Default?	Date Modified	
Load	Run	lackland team white appts		Private	<input type="checkbox"/>	4/15/2013	Delete
Load	Run	Barnett no t-con		Private	<input type="checkbox"/>	6/7/2013	Delete
Load	Run	Dr Baker's Appts	No T-cons and No Rad*	Private	<input type="checkbox"/>	6/17/2013	Delete

- Enter name and description then Click Create to save.
- Load: load filter selections on screen for review or editing
- Run: loads filter selections and searches the list for patients who meet the criteria
- Update: click update if you make changes to the filters and wish to save the changes

How to change Parent and Child DMIS locations on any patient list





Welcome, Judith Rosen ▼

 **CarePoint**
Application Portal

Home > Dashboards Appt Wldget  

MHSPHP Appointments

Facility: **0126 - BREMERTON - NH BREMERTON**

   Scheduled Appts: Today's appointments ▼ | Start Date: 4/23/2013  End Date: 4/23/2013

Change page: 1 2 3 4 5 6 | Displaying page 1 of 6, items 1 to 100 of 581

Change page: 1 | Page size: 100 ▼

Data	PCM	Overdue	Notes	Patient Name	Appt Date ▲	Appt Time	Appt Type
Avail	Continuity	Due					


- Click on the pencil if you would like to see data for more than one DMIS of the Parent Child group
- As of 4/22/13: DO NOT click pencil if you are not assigned to a parent-child DMIS location
 - The form opens with out ability to close and you would have to close the internet explorer to close the window and log in again



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See options for selection

Page Filter

DMIS/MTF: 

Selected DMIS/MTF:



Select a location

Page Filter

DMIS/MTF: Select

Selected DMIS/MTF: 0398 - BREMERTON - NBHC PUGET SOUND (TRICARE West)

- 0126 - BREMERTON - NH BREMERTON (TRICARE West)
- 0398 - BREMERTON - NBHC PUGET SOUND (TRICARE West)
- 6318 - BREMERTON - OP FORCES-NH BREMERTON (TRICARE West)
- 7138 - EVERETT - NHCL EVERETT (TRICARE West)
- 1656 - SILVERDALE - NBHC SUBASE BANGOR (TRICARE West)

▼ Items 1-5 out of 5

Apply Clear

- Must click on lower arrow to display list
- Can only choose one location at a time (then click select)
- Adds to box after you click select



MHSPHP
Military Health System Population Health Portal

Select multiple locations

Page Filter

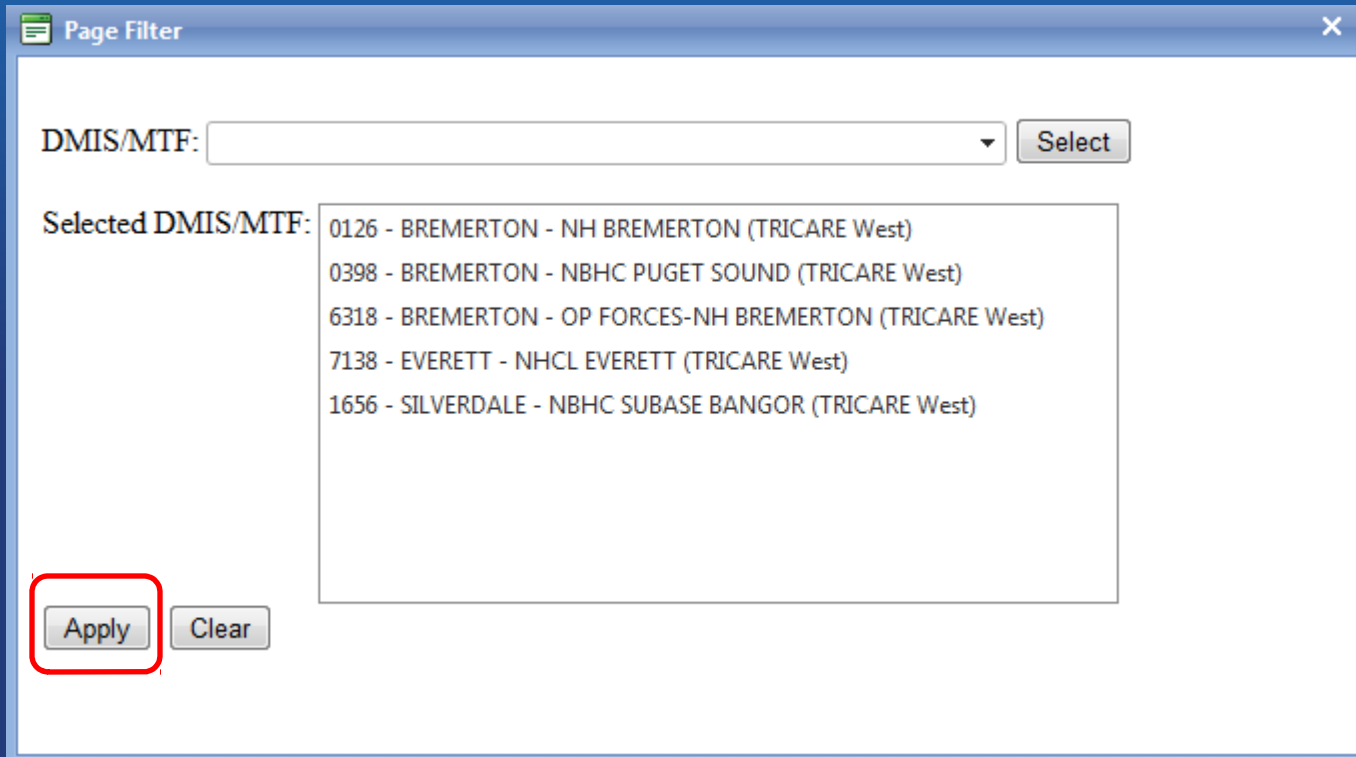
DMIS/MTF: ▼ Select

Selected DMIS/MTF: 0126 - BREMERTON - NH BREMERTON (TRICARE West)

Apply Clear

- Click dropdown arrow again and select another option
- Can select multiple (all) sites to add to box, but must do it one at a time

Apply Selections



The screenshot shows a 'Page Filter' dialog box with a title bar containing a list icon, the text 'Page Filter', and a close button. Inside the dialog, there is a label 'DMIS/MTF:' followed by a text input field and a 'Select' button. Below this, the label 'Selected DMIS/MTF:' is followed by a list box containing five entries: '0126 - BREMERTON - NH BREMERTON (TRICARE West)', '0398 - BREMERTON - NBHC PUGET SOUND (TRICARE West)', '6318 - BREMERTON - OP FORCES-NH BREMERTON (TRICARE West)', '7138 - EVERETT - NHCL EVERETT (TRICARE West)', and '1656 - SILVERDALE - NBHC SUBASE BANGOR (TRICARE West)'. At the bottom left, the 'Apply' button is highlighted with a red rectangle, and next to it is a 'Clear' button.

Page Filter

DMIS/MTF:

Selected DMIS/MTF:

- 0126 - BREMERTON - NH BREMERTON (TRICARE West)
- 0398 - BREMERTON - NBHC PUGET SOUND (TRICARE West)
- 6318 - BREMERTON - OP FORCES-NH BREMERTON (TRICARE West)
- 7138 - EVERETT - NHCL EVERETT (TRICARE West)
- 1656 - SILVERDALE - NBHC SUBASE BANGOR (TRICARE West)

- Click Apply when done and the patient list or Appointment widget currently being displayed will show all patients or appointments for those DMIS selections



MHSPHP
Military Health System Population Health Portal

Other MTFS on CHCS Host

Welcome, Judith Rosen ▾

Welcome, Judith Rosen ▾

Judith Rosen

[Profile / Settings](#)

[Applications](#)

[Log Out](#)

From the CAREPOINT HOME PAGE (before you go into MHSPHP):

1. click on your name
2. select Profile/settings
3. Under Context Settings, click PHI. Then select MTF
4. Then open PHPM & you can select any MTF on your CHCS host to see their appointments

5. you can filter on PCM name to see if your pts have appointments at that site

User Profile **Context Settings**

User Please select a User Role

Clinic Coordination Command

Select a Category

Select a Role

Location

Non-PHI **PHI**

CHCS Host (Change CHCS Host and Verify Credentials)
MAMC

Select a MTF

- ☐ USADC FT. LEWIS MCHORD
- ☐ USCG CLINIC ASTORIA
- ☐ FT. LEWIS ARMED FORCES BLOOD BANK CENTER
- ☐ USADC FT. LEWIS FULTON
- ☐ NH BREMERTON
- ☒ MADIGAN AMC

Select Patient Type

- ☐ Inpatient
- ☐ Outpatient
- ☐ Other

Select Clinic(s)

Time Span

Date Time

Select a Date

☒ Calendar Year ☐ Fiscal Year ☐ Month ☐ Custom

Select a Calendar Year:

ALL Q1 Q2 Q3 Q4

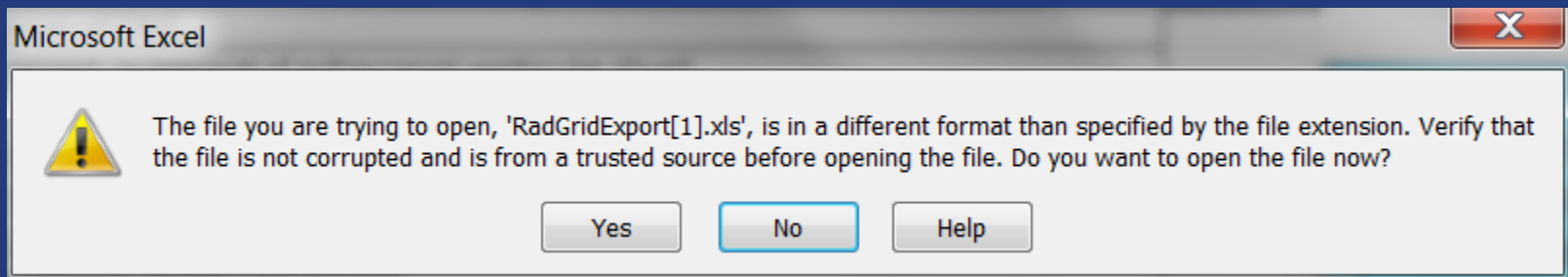
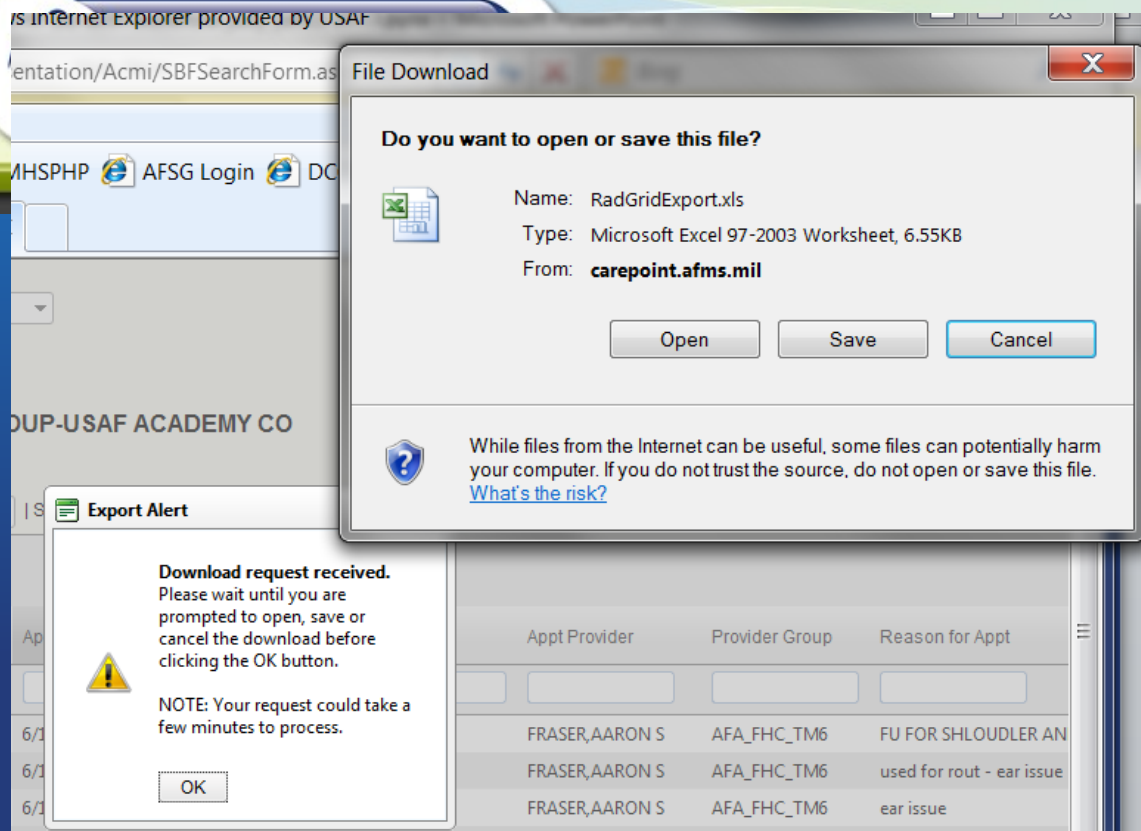
☒ Apply Changes



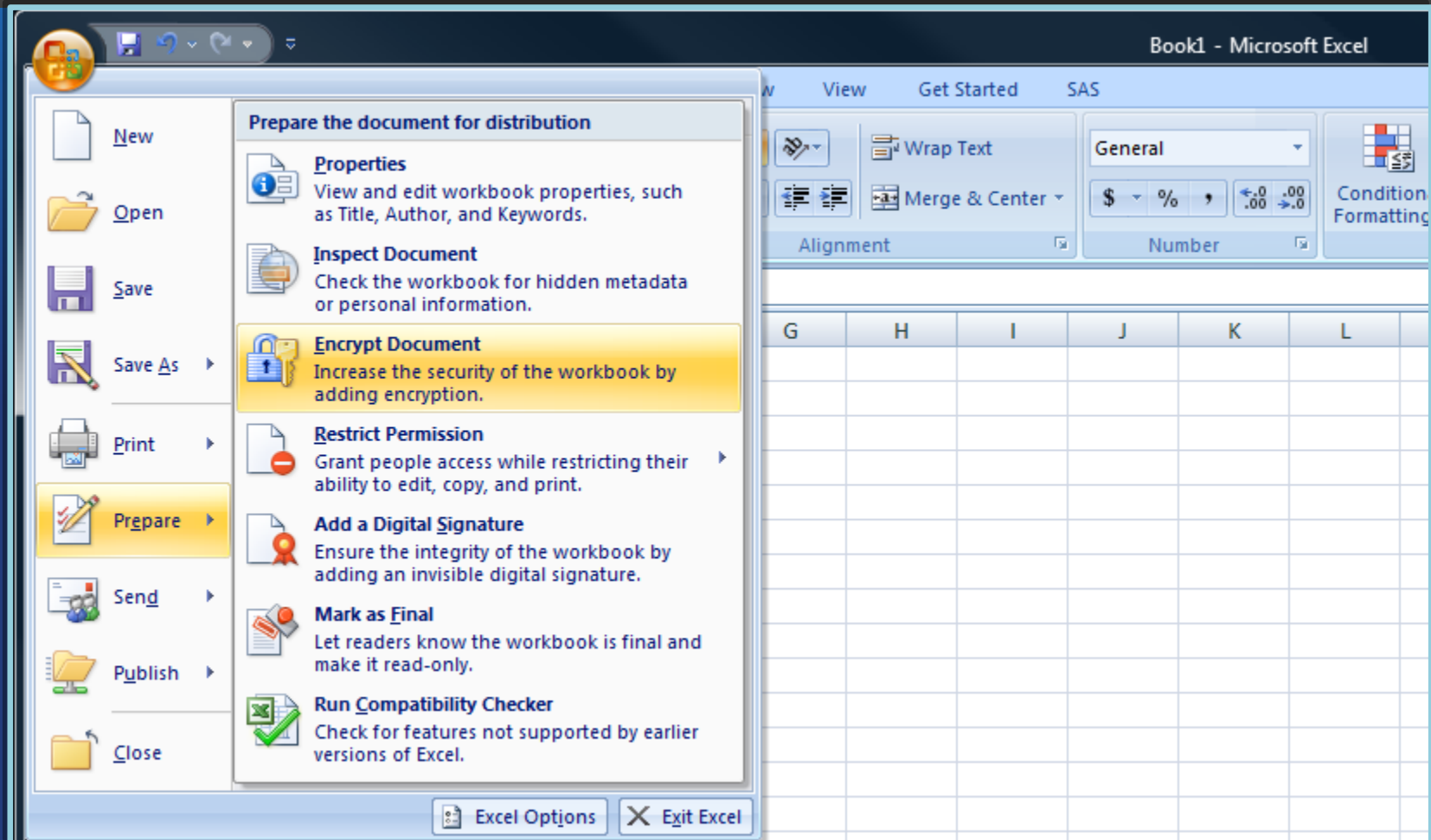
- Safeguarding Personally Identifiable Information
 - http://iase.disa.mil/eta/pii/pii_module/pii_module/index.html
- Store this data encrypted and password protected
 - Safest kept on a network drive
- Do NOT store on thumbdrive, CD, DVD, or portable hard drive

Export pop-ups

- Click open to view
- Click YES for message below



How to encrypt Excel or Word Documents





Patient Detail View

- Right click on patient's data to get menu and select Open Patient View

	FMP	DOB	AGE	GENDER	BENCAT
Tasha	20	2/27/1940	71	F	RTAF
Traci	20	7/4/1923	88	F	RTA
o Cathy	30	1/22/1948	64	F	RTFMLY
o Marty				M	RTFMLY
o Omar				M	RTA
o Traci				F	RTFMLY
Bridgette				F	RTAF
Courtney				F	RTA
Emma	02	12/14/1990	21	M	RTFMLY

Open Patient View
Add / View Exclusions
Add Test / Screening
Add / View Notes
View Locally Entered Patient Data Summary

Patient Detail View

← Patient Detail - Aguirre Warren

Name	Home Phone	EDIPN	DOB	GENDER	BenCat	PCM Name	Provider Group	ACG RUB	ACG IBI
Aguirre Warren	(165) 995-5007	1056501637	02/13/1963	F	RTFMLY	BRYANT STEVEN L	FAMILY HEALTH MOCKINGBIRD MTF	High	3.80

Quick View Extended View Chart View

Patient Lists	
Patient Lists	Cervical Cancer Breast Cancer Hypertension Depression Microalbumin Diabetes

Encounters	
No Data Available	

Vitals	
Last 3 BP Readings	05/16/2011 - 101/49 02/16/2011 - 123/74 01/25/2011 - 127/78

Clinical Preventive Services	
Retinal	 04/05/2011
Breast Cancer	12/21/2010 - DIRECT - CHCS
Cervical Cancer	 04/03/2009 - DIRECT - CHCS PATH FILE
Flu Risk: Yes	Flu Category: DIA

Labs	
A1C	01/18/2012 - 6.900
LDL	01/18/2012 - 64.600
HDL	01/18/2012 - 45.000
Chol Ratio	2.71

Patient Data

Outpatient Visit :	8
Hospitalizations :	
ER Visit :	
RX Count :	4
Insulin :	No
HBA1 Date :	01/18/2012
HBA1 :	6.90
HBA1 System :	Direct
HBA1 Source :	CHCS
RET Date :	04/05/2011
RET System :	
RET Source :	
LDL Date :	01/18/2012
LDL :	64.60
LDL System :	Direct
LDL Source :	CHCS
CHOL Date :	01/18/2012
CHOL :	122.00
CHOL System :	DIRECT
CHOL Source :	CHCS
HDL Date :	01/18/2012
HDL :	45.00
HDL System :	DIRECT
HDL Source :	CHCS
CHOLHDL :	2.71
Comorbid :	No
Comorbid Date :	
A1C Exam Due :	Overdue
LDL Exam Due :	Overdue
Exam Due :	Overdue
Note :	

Patient Visits

Date	Description	Clinic Description	Facility	Facility Name	DX
01/23/2012	DIRECT	Family Practice Clinic	0073	81st MED GRP-KEESLER	250.00
12/14/2011	DIRECT	Endocrinology (Metabolism) Clinic	0073	81st MED GRP-KEESLER	250.00

Medications

Date	Drug Name
01/23/2012	BYETTA

Close

Diabetes Details Pop-up

Shows diabetes list details and how pt met criteria to be on list:

- *Shows most recent 2 outpt encounters
- *Most recent Hospitalization
- *Most recent ER visit
- Most recent 3 dates of diabetic med dispensing

*with any ICD9 diagnosis code of diabetes in the claim or encounter; it does NOT have to be primary



Understanding Diabetes List

What to do if your diabetes list has patients that have no evidence in AHLTA of having diabetes:

1. Open up the Pt Detail view for the pt
2. Network encounters are frequently the source—try to get copies of the clinical notes to verify if pt has diabetes or if coding error in network
3. Common direct care coding error: miscoding gestational diabetes (648.8x) as pregnancy complicated with diabetes (648.0x)
 - 648.0x puts pt on list
4. Fix the MTF coding error and the pt will come off the list.



Diabetes Comorbidity

- HEDIS® denominator for HgA1c <7 differs from other diabetic metrics by excluding pts with history of (Comorbidity = “Yes”):
 - Age over 65
 - Coronary artery bypass graft (CABG) or percutaneous transluminal coronary angioplasty (PTCA) in last 24 months
 - Ischemic vascular disease encounter in both last 12 months AND preceding 12-24 months
 - Any history of:
 - Congestive Heart Failure
 - Myocardial infarction (MI)
 - Chronic Renal Failure/End Stage Renal Disease (CRF/ESRD)
 - Dementia
 - Blindness
 - Amputation – lower extremity

Asthma Criteria Details

Asthma

Patient Data

Hospitalizations :	0
ER Visits :	0
Outpatient Visits :	2
Dispensing Events :	7
RX Date :	11/10/2011
Drug Name :	SINGULAIR
Steroid :	
Steroid RX Date :	
Spirometry Date :	01/06/2011
Ratio :	1.00
Persistence :	True
Asthma Severity :	
Note :	

Patient Visits

Date	Description	Facility	Facility Name	DX
11/10/2011	DIRECT	0125	MADIGAN AMC-FT. LEWIS	493.90 1
09/19/2011	DIRECT	0125	MADIGAN AMC-FT. LEWIS	493.90 1

Medications

Date	Drug Name
11/10/2011	SINGULAIR

Close

- Shows most recent 2 outpt encounters with any asthma dx
- Most recent Hospitalization with asthma as PRIMARY dx
- Most recent ER visit with asthma as PRIMARY dx
- Most recent 4 dates of asthma med dispensing



Understanding Asthma list

Big difference between asthma list pts and HEDIS denominator

- Asthma list requires pt meet 1 of 4 criteria in last 12 months
- HEDIS requires the pt meet any 1 of 4 criteria in each of the last 2 yrs
- Criteria described in methodology document found on the documentation menu



Understanding Asthma cont'd

- Persistent
 - =Yes Pt met asthma criteria last 12 months and preceding 12-24 months
 - 0=No Pt only met asthma criteria last 12 months (not in HEDIS and may or may not need chronic meds)
- Ratio
 - Ratio of controller meds to all asthma meds
 - Higher ratio associated with more complications the next year
 - <0.5 associated with 30% high likelihood of exacerbation requiring ER visit
- Spirometry
 - Date of last spirometry testing



Patient Details Extended View

Quick View

Extended View

Chart View

Lists

Disease	Status
Cervical Cancer	
Breast Cancer	
Hypertension	
Depression	
Microalbumin	
Diabetes	

Showing 6 entries

High Utilizer

Show 10 entries	Search:	Reset	Search
Date	Description	Facility	DX Code
No records to display			
Showing 0 to 0 of 0 entries			
First Previous Next Last			

Encounters

Show 10 entries	Search:	Reset	Search
Date	Provider Name	Facility	
09/10/2013 2:50 PM	TYLER,SANDRA	(0316) NBHC GULFPORT	More...
09/09/2013 9:09 AM	MALOZZI,KATHERINE LEA HERON	(0316) NBHC GULFPORT	More...
08/23/2013 10:41 AM	BARBER,GARRETH E	(0316) NBHC GULFPORT	More...
08/21/2013 9:59 AM	HIGDON,PAMELA ANN	(0316) NBHC GULFPORT	More...

Showing 1 to 4 of 4 entries

First Previous 1 Next Last

Blood Pressure

Show entries

Search:

Reset

Search

Date	Reading
05/16/2011	101/49
02/16/2011	123/74
01/25/2011	127/78

Showing 1 to 3 of 3 entries

First


Previous

1

Next

Last




Labs

Show 10  entries

Search:

Reset

Search

Date	Name	Result
		
01/18/2012	A1C	6.900
01/18/2012	LDL	64.600
01/18/2012	HDL	45.000
01/18/2012	CHOL	122.000
01/18/2012	MA	22.000
01/18/2012	MA	29.000
10/27/2011	A1C	7.700
09/15/2011	A1C	7.300
09/15/2011	LDL	47.700
09/15/2011	CHOL	103.000

Showing 1 to 10 of 31 entries



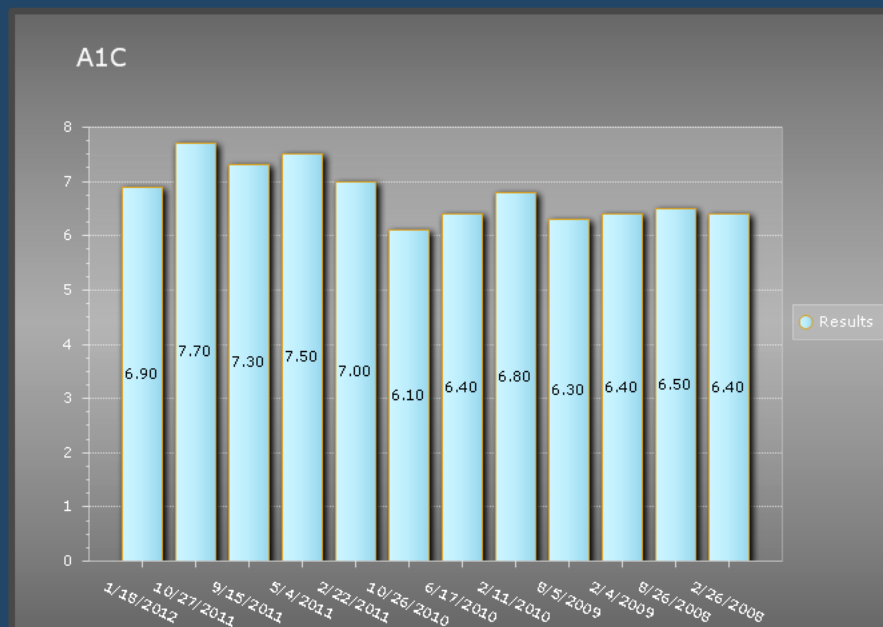
Patient Detail Chart View

Quick View

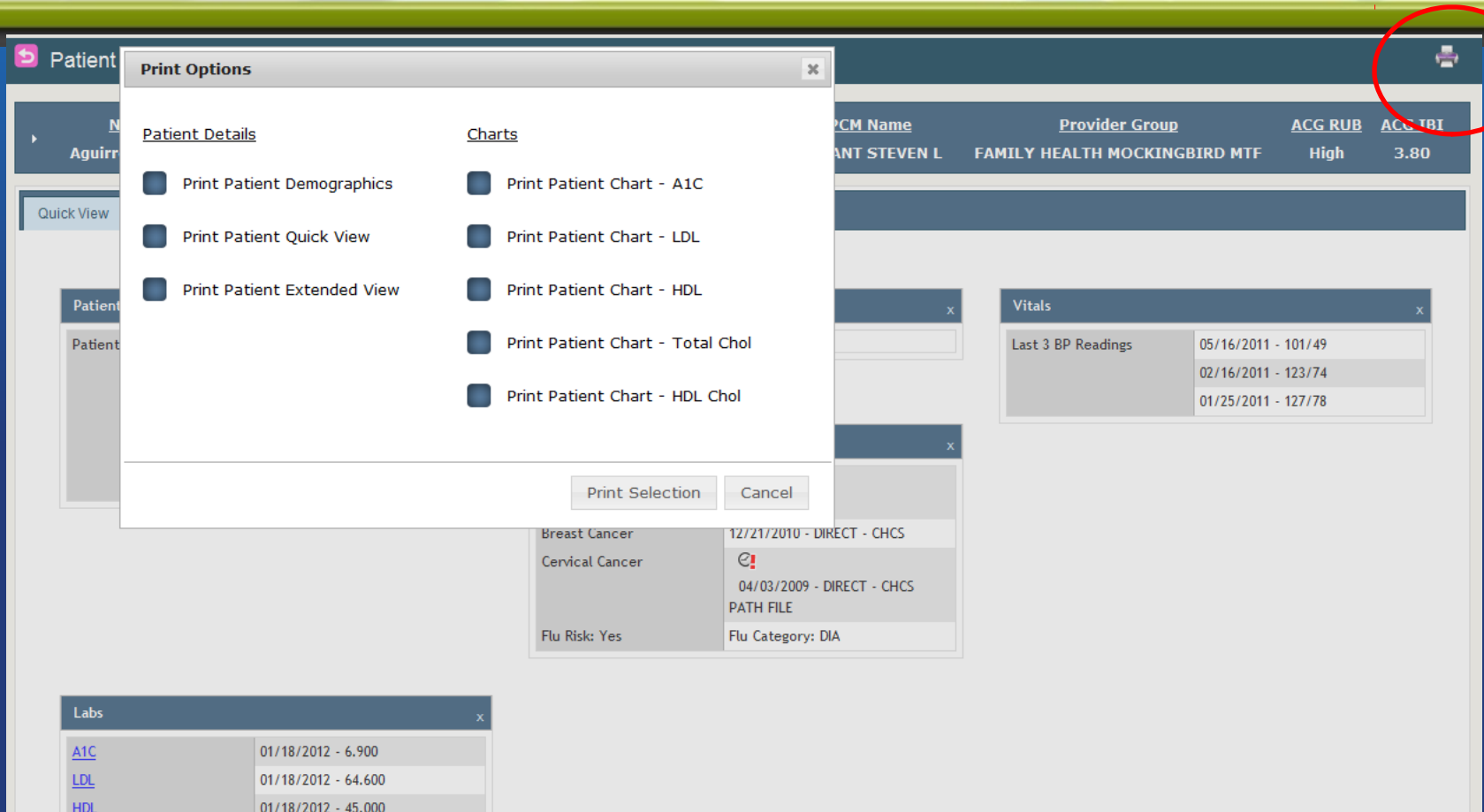
Extended View

Chart View

CURRENTLY DISPLAYING: A1C CHART



Printing pt details



Print Options

Patient Details

- ☐ Print Patient Demographics
- ☐ Print Patient Quick View
- ☐ Print Patient Extended View

Charts

- ☐ Print Patient Chart - A1C
- ☐ Print Patient Chart - LDL
- ☐ Print Patient Chart - HDL
- ☐ Print Patient Chart - Total Chol
- ☐ Print Patient Chart - HDL Chol

Print Selection Cancel

Background Data:

PC Name	Provider Group	ACG RUB	ACG TBI
ANT STEVEN L	FAMILY HEALTH MOCKINGBIRD MTF	High	3.80

Vitals

Last 3 BP Readings	
05/16/2011	101/49
02/16/2011	123/74
01/25/2011	127/78

Labs

A1C	01/18/2012 - 6.900
LDL	01/18/2012 - 64.600
HDL	01/18/2012 - 45.000

Breast Cancer

12/21/2010	DIRECT - CHCS
------------	---------------

Cervical Cancer

04/03/2009	DIRECT - CHCS
------------	---------------

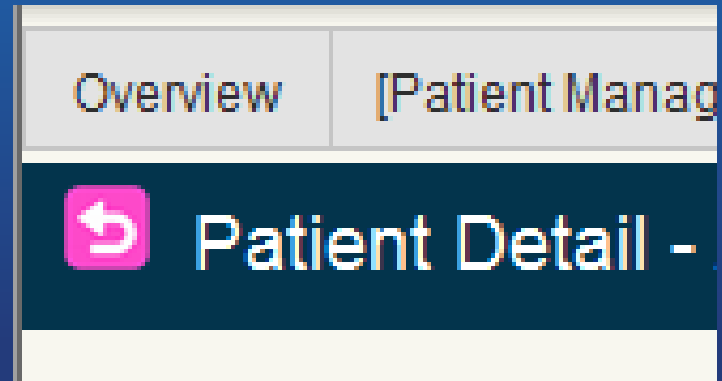
Flu Risk: Yes

Flu Category: DIA

- Click Print icon in upper right corner of page
- Check which pages you want printed



- Click pink return arrow






MHSPHP

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USER ENTERED DATA



- Purpose of patient lists is to standardize proactive care for patients with a condition or care need in common.
- Purpose of Exclusions are to identify patients who do not need the same standard of proactive care as everyone else with this condition or care need.

- Patient remains on list but shaded with icon  status
 - Can choose to hide or display excluded patients
- Excluded patients remain in HEDIS—cannot alter HEDIS criteria
 - Will be removed from Medical Home metric if pt met all HEDIS denominator criteria
 - Exclusion impact metric when date entered matches “data current as of”
- Exclusions are attached to patient : stay with pt after PCS
- Exclusions other than death are measure specific
- Exclusions other than death expire after one year
- Exclusions expire after 12 months
 - Review annually: open exclusion then “Save” to extend for another year



MHSPHP

Military Health System Population Health Portal

How to enter Exclusions

	FMP	DOB	AGE	GENDER	BENCAT
Tasha	20	2/27/1940	71	F	RTAF
Traci	20	7/4/1923	88	F	RTA
o Cathy	30	1/22/1948	64	F	RTFMLY
o Marty				M	RTFMLY
o Omar				M	RTA
o Traci				F	RTFMLY
Bridgette				F	RTAF
Courtney				F	RTA
Emma	02	12/14/1990	21	M	RTFMLY

Open Patient View

Add / View Exclusions

Add Test / Screening

Add / View Notes

View Locally Entered Patient Data Summary

Right Click
on row
containing
patient
informatio
n then
select
Add/view
Exclusions

Locally Entered Exclusions Options

LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason:

Patient is deceased

Patient is deceased

Date of Death:

Comments:

Patient has been miscoded

Measure is inappropriate clinically

Chronic refusal

Patient exclusively uses other health insurance for care

Source:

Death Certificate

Save

New

Close

Locally Entered Exclusions: Death

LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason:

Patient is deceased

Date of Death:

10/18/2010

Comments:

Source:

Death Certificate

Death Certificate

Family Contact

Commanding Officer

Attending Physician

Save

New

Close

- Death applies to all measures
- Must select source of info and enter comment



Locally Entered Exclusions: Comments

- Must enter comment about why pt should be excluded
- Comment rules:
 - Use only Alpha or numeric characters
 - Limited to 100 characters and spaces

Locally Entered Exclusions: Miscoded

LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason: Patient has been miscoded
 Information:

No clinical evidence of disease at this time
No clinical evidence of disease at this time
Miscoded in Network and encounter can't be fixed

Measure: Diabetes
 Comments:

Save New Close

MHSPHP NOTICE

Please review patient profile before entering this exclusion.

OK

- Must choose measure and select information reason
- In comment describe how confirmed miscoding-be sure you reviewed the patient details for the measure's (i.e. diabetes) encounters and medications



The provider should confirm that the patient does not have the condition. No note would be needed if you have a copy of the medical record from the date(s) where the diagnosis was made and there is no documentation of the condition--a copy of that could go in the paper medical record and you could refer to that in your comment.



MHSPHP
Military Health System Population Health Portal

Locally Entered Exclusion: Clinically Inappropriate

LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason:

Measure is inappropriate clinically

Information:

Screening is unsafe at this time

Measure:

Diabetes

Comments:

Screening is unsafe at this time

Screening is unsafe at this time

Terminally ill

Extreme frailty

Presence of supervening condition

Provider determination because of particular circumstance

Save

New

Close



Clinically Inappropriate: Guide for Use

Should always have a provider note in the medical record documenting this. This is a provider decision. The exclusion comment should point to this note.

Example:

35 y.o. with Pap + HPV 3 yrs ago: use this exclusion and in comment note pt had pap+HPV on ____ (date); next needs screening on _____ (date)



Locally Entered Exclusion: Chronic Refusal

LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason:

Chronic refusal

Measure:

Diabetes

Comments:

Save

New

Close

- Must include summary comment to reference AHLTA note where patient was counseled and refused to comply with medical advice



MHSPHP

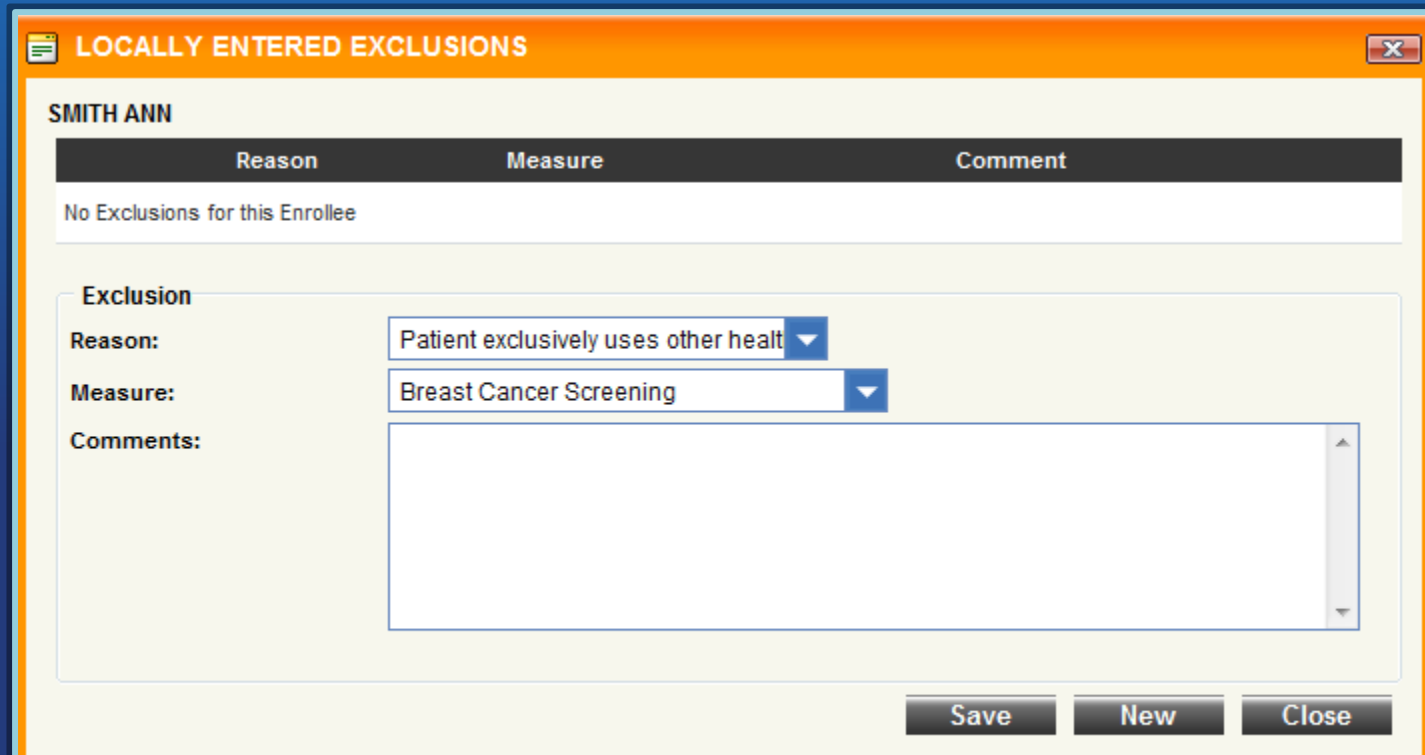
Military Health System Population Health Portal

Chronic Refusal: Guide for Use

Pt should be counseled on risks and benefits of having and not having the recommended test. The pt then makes informed choice to refuse recommended test. The refusal should be documented in the record.

Pts who do not respond to calls, mailers or are repeated no-shows are not refusing the test. These pts could be scared, forgetful, lazy, lack understanding of the urgency, busy, etc. These are definitely challenging pts to connect with and motivate but should not be excluded from the list.

Locally Entered Exclusion: Other Health Insurance



LOCALLY ENTERED EXCLUSIONS

SMITH ANN

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason: Patient exclusively uses other health insurance

Measure: Breast Cancer Screening

Comments:

Save **New** **Close**

Confirm with patient before selecting this exclusion and document in comments and medical record



MHSPHP

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Other Health Insurance: Guide for Use



This OHI exclusion is for patients who have a PCM outside of TRICARE who is managing their care and they desire to remain enrolled in your MTF. These patients do not seek care from your MTF and the only time you see them is for medications at the Pharmacy.



MHSPHP

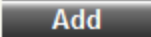
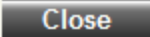
Military Health System Population Health Portal

After Exclusion Entered

 **LOCALLY ENTERED EXCLUSIONS** 

ADAMS VICKI

Reason	Measure	Comment
Measure is inappropriate clinically	Diabetes	Terminal liver cancer

Excluded patient

Active List
Patient Detail

PAGE FILTER

Facility: 0033 - USAF ACADEMY - 10th MED GROUP-USAF ACADEMY CO

Show Filters
☒ Yes
☐ No

Status
Show all

Exclusions
Show all

Show all
Show only non-excluded
Show only excluded

DIABETES

Change page: 1 2 3 4 5 6 7 8 9 10 ... | Displaying page 1 of 51, items 1 to 25 of 1273

Change page: 1 | Page size: 25

Pending Entries	Notes	Status	Name	Sponsor SSN	FMP	DOB	Age	Gender	BenCat
			Abbott Javier		30	05/21/1949	61	F	RTFMLY
			Acevedo Dean		20	11/24/1951	58	M	RTAF
			Adams Vicki		20	04/24/1962	48	M	RTAF
			Aguilar Cedric		20	05/23/1930	80	M	RTAF
			Alexander Joy		20	12/16/1937	72	M	RTA
			Ali Cari		20	04/10/1938	72	M	RTAF
			Alvarez Benny		20	12/14/1935	74	M	RTAF
			Alvarez Otis		20	01/19/1943	67	M	RTAF
			Alvarez Roderick		20	10/29/1952	57	M	RTA
			Andrade Audrey		03	07/06/1994	16	M	ADFMLY

FOR OFFICIAL USE ONLY (FOUO) - Privacy Act of 1974 Applies



Action List Exclusion Report

Active List | **Patient Detail**

PAGE FILTER

Facility: **0033 - USAF ACADEMY - 10th MED GROUP-USAFA ACADEMY CO**

| Show Filters ☒ Yes ☐ No | Status **Show all** | Exclusions **Show all**

EXCLUSIONS REPORTS

Change page: **1** | Displaying page 1 of 1, items 1 to 1 of 1

Change page: **1** | Page size: **25**

Pending Entries	Name	Sponsor SSN	PCM Name	Home Phone	Work Phone	Measure	Exclusion Reason	Excluded By	Modified Date
	Adams Vicki		WAUGH JASON A			Diabetes	Measure is inappropriate clinically	judy.demo	10/11/2010

Change page: **1** | Displaying page 1 of 1, items 1 to 1 of 1

Change page: **1** | Page size: **25**

Exclusions Report (only available in Legacy as of 6/19/13) is only place where modified date displays. The exclusion will disappear one year from this date. Renew exclusion prior to this date by re-opening exclusion and clicking save.



Transferring Patients



- Patients with an exclusion entered at a different MTF than currently enrolled will have an exclusion question icon as their status
- New MTF can confirm (save) the exclusion and the pt will then be excluded for 1 yr from review date
- New MTF can also delete the exclusion and exclusion status will disappear
- If the new MTF does nothing, the



Bottom line on exclusions

- Comment should briefly describe why exclusion reason selected
- Medical record must support exclusion
 - Could be auditable
- Click SAVE to exclude patient
- Exclusions stay with patient upon PCS—but will be flagged as entered at another MTF
- Exclusions expire 1 year from entry
- Anyone with patient level access can enter exclusion
- Exclusion report provides list of all exclusions with data entry source
- Exclusion patients are excluded from Medical Home metrics but remain in HEDIS metrics
- Exclusion patients are not included in action list counts on Legacy MHSPHP Exclusions for chronic refusal, measure is inappropriate clinically or other health insurance will be included in disease prevalence counts in Overview page



MHSHPD

How to change, renew or delete

1



Anderson Ethan

2



Anderson Ethan

30

Open Patient Detail View

Add / View Exclusion

Add Test / Screening

Add / View Notes

View Locally Entered Patient Data Summary

3

LOCALLY ENTERED EXCLUSIONS

ANDERSON ETHAN

Reason	Measure	Comment
Measure is inappropriate clinically	Breast Cancer Screening	test comment....gender wrong in data. DEERS updated.

Exclusion

Reason: Information:

Measure:

Comments:

Save **Delete** **New** **Close**

1. Select patient
2. Right click on patient in G3
3. Click on exclusion to open it. then change&/or save or delete



LOCALLY ENTERED DATA: ADD TEST OR SCREENING

The screenshot shows a table of patients with a context menu open for the second patient, 'Acavedo, Dean'. The menu options are: 'Open Patient Detail View', 'Add / View Exclusion', 'Add Test / Screening' (highlighted with a red arrow), 'Add / View Notes', and 'View Locally Entered Patient Data Summary'. The table has columns for patient name, a blacked-out field, and age.

Patient Name	Blacked Out Field	Age
Abbott Javier	[Redacted]	30
Acavedo, Dean	[Redacted]	20
Ali Cari	[Redacted]	20

Better to use the TSWF MHSPHP AIM form to capture tests from purchased care. See separate instructions for that purpose.



MHSPHP

Military Health System Population Health Portal

LOCALLY ENTERED DATA: NOTES

DIABETES

Change page: 1 2 3 4 5 6 7 8 9 10 ... | Display

Change page: 1 | Page size: 25

Pending Entries	Notes	Status	Name
			Abbott Javier
			Acevedo Dean
			Adams Vicki



Legacy
MHSPHP
Right Click
on arrow in
green box

Abbott Javier		30
Acevedo Dean		20
Open Patient Detail View		
Add / View Exclusion		
Add Test / Screening		
Add / View Notes		
View Locally Entered Patient Data Summary		
Ali Cari		20

3G version:
Right Click on
row
containing
patient
information



Locally Entered Notes

 **LOCALLY ENTERED NOTES** 


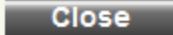
BOWMAN LEROY

Add / View Notes

Measure:

Asthma Meds
Colon Cancer Screening
Breast Cancer Screening
Microalbumin
High Utilizers
Diabetes
Generic Note

Comments:

Measures options are limited to lists containing that patient



Locally Entered Notes

- Limited to 100 characters/spaces
- Only one note per list for each patient
- Generic note appears on ALL lists to include Quicklook
- Updates are typed over old notes—this is a tool for tracking, not for medical notes
 - Not legally binding: no date/time stamp, no signature; anyone can update/delete/change your note
- Delete notes when no longer needed
- ***Notes are a searchable field on filters!
 - Save to My Filters to make targeted lists based on notes

- DMjr3: FUP4/13 get labs b4 appt
- Translation:
 - Disease Manager-Judy Rosen (3 is number assigned as 3rd J.R. in the MTF—make sure your initials are unique)
 - Follow-up April 2013—call pt, schedule appt for April and have pt get labs done a week before so results are available at appt (and no need to contact with results after appt)



- PCS10/11 Charleston to Portsmouth:
joe.smith@us.navy.mil
- Translation:
 - Pt PCS'd in Oct 2011 to Portsmouth.
Charleston can do DEERS check on pt in
Nov to see if pt enrolled at new site. If
not, send friendly reminder to enroll
family at new location

Update Notes

Right Click
on arrow in
green box

DIABETES

Change page: 1 2 3 4 5 6 7 8 9 10 ... | Display

Change page: 1 | Page size: 25

Pending Entries	Notes	Status	Name
			Abbott Javier
			Acevedo Dean

Abbott Javier		30
Acevedo Dean		20
Open Patient Detail View Add / View Exclusion Add Test / Screening Add / View Notes View Locally Entered Patient Data Summary		
Ali Cari		20

LOCALLY ENTERED NOTES

ANDERSEN KATIE

Add / View Notes

Measure:

- Dyslipidemia
- Microalbumin
- High Utilizers
- Diabetes
- Cardiovascular Disease Risk

Comments:

this is for disease management or patient tracking notes. NOT A MEDICAL RECORD

Submit Delete Cancel

Just open note and edit as
desired.



PHDR Help Documents


- Online help: video how-to clip library

DATA-RELATED QUESTIONS

- Judith.Rosen.1.ctr@us.af.mil

SAS WEB REPORT STUDIO FUNCTIONALITY QUESTIONS

- Adriana.Vargas.1.ctr@us.af.mil



PHDR
POPULATION HEALTH
DYNAMIC REPORTS

2013 2012 2011 2010

PHDR Help Documents

- Online Help
- User's Guide
- Contact Information



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CarePoint 3G Demonstration

- Live demonstration
- Please reference User's guide and online help
- for how to best use PHDR